

FAR WEST CARER RESPITE CENTRE

CONFIDENTIAL QUESTIONNAIRE TO CARERS

Dear Carer



The Far West Carer Respite Centre was established through a Federal Government initiative to provide information and assistance in respite care for carers across NSW.

In order to evaluate our service, we would like to ask you a few questions to allow you to give us an appraisal of our service. We encourage you to be open and honest with your answers, which will be treated with the strictest of confidence (please note that the inclusion of your name is optional). We thank you for your assistance.

1. Name _____

2. How did you find out about the Far West Carer Respite Centre?

3. Were you satisfied with the initial contact with the Far West Carer Respite Centre?

 1 2 3 4 5 6 7 
No help Bit of help Lots of help



4. Was the Far West Carer Respite Centre able to provide the information or service that you needed at the time?

 1 2 3 4 5 6 7 
No Some Yes

5. Was the service or information provided satisfactory?

 1 2 3 4 5 6 7 
No OK Yes

6. Did the staff appear to be knowledgeable about your requests or questions?

 1 2 3 4 5 6 7 
No Bit of help Yes

7. Would you contact the Carer Respite Centre again?

 No  Yes

8. Are there any comments you wish to add?

Thank you for your assistance, could you please return this questionnaire promptly in the enclosed stamped self-addressed envelope.